**Announcement - Wegovy Overrides due to Formulary Changes Now Visible on Caremark.com**

**Audience:** Customer Care

**Lines of Business:** CVS Commercial

**Effective: 8/22/2025**

**What’s Happening:**Wegovy overrides are now visible on Caremark.com for members who had existing PA’s on Zepbound.

**Impacted Formularies:** Standard/Choice

**Background:** On July 1, 2025, a large number of Zepbound prior authorizations (PAs) were terminated early due to a formulary change. To support affected members, a proactive override for Wegovy was applied.

* **The Zepbound PA is now expired across all platforms.**
* **The Wegovy PA will be visible on 8/22/2025 on Caremark.com.**
* **The expiration date of the Wegovy override matches the original expiration date of the member’s prior Zepbound PA.**

**Example:**Member had a Zepbound Prior Authorization valid for 03/01/2025-03/01/2026. It has been termed as of 06/30/2025. A new Wegovy Prior Authorization has automatically been entered for 06/01/2025-03/01/2026.

**Agent Actions:**

* Review the CIF for plan specific rules or exceptions.
* Review member Prior Authorizations and confirm Wegovy PA is on file. Refer to [Compass – Viewing and Advising on Prior Authorization (PA) or Clinical Exception Status (056368)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=6d3aac37-46a9-4417-ac20-fa3a32337652).
* Run a test claim before providing coverage details to ensure accurate information is communicated to members regarding formulary changes. Refer to [Compass - Test Claims (050041)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=60c20ea0-1d07-46e3-809a-b54734b80fbe)  as needed.
* For additional information on Zepbound and Wegovy changes, refer to [Formulary Changes Starting July 1st, 2025, for GLP-1 Weight Loss Medications (074827).](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=c746a1ed-5394-4841-8191-86f9724b2372)

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